

Epic Waters Policies

Park Policies

Safe, Clean, Fun!

Epic Waters is built with the family in mind. Play with the kids in the Wave Pool, hang out in the Lazy River, or watch as they go down their favorite slides. Lifeguards are on site to ensure safety.

We strive for cleanliness at Epic Waters. Everyone with the Epic Waters team is committed to park cleanliness.

Gotta have some fun! Whether you are looking to entertain your kids or looking for a little relaxation, Epic Waters has you covered! Our staff are fun and hardworking and want you and your kids to have fun!

Please review the park policies below, as violation of any of our park policies may be cause for ejection from the park without refund.

ALCOHOLIC BEVERAGES

Alcohol purchased in the park must be consumed at the location where purchased. No alcoholic beverages are allowed to be brought into Epic Waters. A valid government issued ID is required to consume alcohol on property. Drinks will be served only to those with a valid ID. You must be 21 years of age to purchase and consume alcohol.

BEHAVIOR

We work hard at creating a family-friendly atmosphere and take this very seriously. Line jumping, profanity and unruly behavior are offensive to park guests and violate this policy. Guests are not permitted to save places in line, bypass others in line, or exit the line and return to the same place for any reason. Guests exiting a line must go to the back of the line if they choose to return.

DRESS CODE

In keeping with our family-friendly environment and for safety reasons, Epic Waters enforces a dress code. Proper attire must be worn in the Park at all times, including shirts and appropriate footwear.

Tattoos or clothing with offensive language or graphics are not permitted at any time. Examples of clothing not permitted are those which display words, pictures or symbols of the following:

- Profanity
- Nudity or sexually explicit conduct or language

- Graphic Violence; An image of a weapon does not, by itself, rise to the level of graphic violence.
- Illegal drugs or illegal drug use
- Gang References
- Speech that incites an immediate breach of the peace

Bathing suits may be worn only in water park areas. Park admission may be denied if clothing or tattoos are deemed to be inappropriate by management and the Guest refuses all reasonable options. Shirts cannot be turned inside out as a solution.

INCLEMENT WEATHER

For your safety, certain slides and attractions may need to close during electrical storms, heavy rain, high winds and other severe weather conditions. As soon as conditions permit safe operation, slides and attractions will re-open. Epic Waters does not issue rain checks or refunds for inclement weather.

LANGUAGE

Guests using profanity or abusive language, symbols or gestures may be ejected from the park without refund.

LINE JUMPING

Line jumping is strictly prohibited. Guests are not permitted to save places in line or exit the line and return for any reason. Violators will be ejected without a refund.

LOOSE ARTICLES

Loose articles are not permitted on most slides and should be left with non-riders or secured in lockers. Epic Waters and its employees are not responsible for lost or stolen items.

PETS

Pets are not allowed, with the exception of working service animals.

PHOTOGRAPHY

By entering the park, guests grant Epic Waters the right to film, video, record or photograph them on park property for any reason without payment or consideration. Epic Waters requests that all photographs or video taken by our guests be used for their personal use and enjoyment only. Any use, reuse or reproduction for commercial purposes without the express written consent of Epic Waters is strictly prohibited. Epic Waters reserves the right to refuse to allow photography of any kind as necessary. No commercial photography of any kind is permitted. Specifically, the use of the following equipment is not permitted:

- Any camera mounted to a vehicle, drone, cart, scooter or other moving object
- No cameras (video, still, cell-phone, smart phones, etc.) are allowed on any rides at any time. No exceptions.

All Epic Waters rides are protected by copyright. Guests must have written permission to use photographs and/or videotape of Epic Waters images for commercial broadcasting, advertising, marketing or publishing in any medium.

PROHIBITED ITEMS

The following items are not permitted at any time:

- Food/coolers (except special diet and infant food)
- Lawn/folding chairs
- Magic markers, spray paint
- Glass bottles
- Knives
- Spiked clothing/jewelry
- Fireworks/explosives
- Unlicensed Firearms/ammunition
- Chemical weapons, mace/pepper spray
- Unmanned aerial vehicles (drones)
- Selfie sticks, monopods, and similar devices

RE-ENTRY

To leave the park and re-enter on the same day, please keep your wristband on, and re-enter at the re-entry gate. This includes Pass holders; passes can only be scanned once per day.

RIDE RESTRICTIONS

Safety is our number-one priority. Guests with certain body proportions, heights, or weights may not be able to enjoy certain rides, specific ride information is available at the base of the slide tower.

RIDER RESPONSIBILITY

There is an inherent risk in participating in any amusement ride. We expect riders to exercise good judgment and act in a responsible manner. Guests must also obey all oral and written warnings and properly use all ride safety equipment provided. Please refer to specific guidelines posted at the entrance of every ride.

SELFIE STICKS, MONOPODS, & SIMILAR DEVICES

Selfie sticks, monopods, and similar devices are not allowed inside Epic Waters.

SMOKING POLICY

All areas of Epic Waters are smoke-free, and smoking is strictly prohibited. This includes immediately outside the waterpark and its walkways. City ordinance prohibits smoking on all rides, lines, and attractions. Smoking areas are provided at the end of main walkway on Epic Place.

UNMANNED AERIAL VEHICLES (UAVs)

To ensure the safety and enjoyment of all guests, Epic Waters prohibits the operation or use of any unmanned aerial vehicle on, from, or above Epic Waters premises absent specific written consent. This includes all UAVs, also commonly known as “drones,” regardless of their size, weight or purpose.